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MESRA RETAIL & CAFE SDN BHD

"BI-MONTHLY PROMOTION"

TERMS AND CONDITIONS

1.0 Organizer

1.1 Mesra Retail & Café Sdn Bhd ("MRCSB") is the organizer of this "Bi-monthly Promotion" ("Promotion")

1.2 The following terms and conditions apply in respect of this Promotion. By participating in this Promotion, you agree to be bound by these terms and conditions, including any term which may have been amended from time to time, without limitation or qualification.

2.0 Eligibility

2.1 This Promotion is a localised promotion targeted at selected MRCSB Kedai Mesra outlets at participating PETRONAS stations nationwide.

2.2. The identified participating outlets (subject to expansion and withdrawal within the promotion period) are PETRONAS stations nationwide, excluding outlets with MiniMesra and unbranded PETRONAS stations.

2.3 This Promotion is open to MRCSB's Kedai Mesra customers who make payment made using cash, credit/debit card or SETEL in one (1) single receipt.

2.4 This Promotion is valid while stock lasts.

3.0 Promotion Period

3.1 Unless otherwise notified by MRCSB's Kedai Mesra, the Promotion will be conducted from 1 November 2026 until 31 December 2026 ("Promotion Period"), where both dates are inclusive.

4.0 Promotion Mechanics

4.1 To be eligible for the Promotion, Participants are required to make purchases as follows:

4.1.1 Identified Participating MRCSB's Kedai Mesra Outlets

No	Mechanics	Duration	Terms & Conditions
1	Buy 1 (one) or buy 2 (two) selected promotional items at Promotion Price	1 November 2026 until 31 December 2026	a) Valid from 1 November 2026 until 31 December 2026 b) Applicable at selected MRCSB's Kedai Mesra outlets only c) Applicable for identified promotional items, **while stocks last**

5.0 Miscellaneous

5.1 All recipients shall be bound by further terms and conditions as determined by MRCSB at its sole discretion.

5.2 MRCSB reserves the right at any time at its absolute discretion, without prior notice, to substitute any of the rewards with other items of similar or higher value.

5.3 MRCSB reserves the right to choose the specifications of the rewards of which MRCSB‘s decision shall be final.

5.4 By entering or participating in the Promotion, Participants hereby fully and unconditionally agree and accept all the terms and conditions herein contained and agree that the decisions of MRCSB regarding the Promotion and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences shall be entertained.

5.5 MRCSB reserves the right to cancel, shorten, extend, suspend, or terminate the Promotion at any time prior to the expiry of the Promotion Period without prior notice to Participants. For the avoidance of doubt, any cancellation, extension, suspension, or termination of the Promotion at any time prior to the expiry of the Promotion Period shall not entitle the Participants to claim any compensation from MRCSB for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. MRCSB also reserves the right to amend, modify, delete, or change any of the terms and conditions herein contained at any time at its absolute discretion without prior notice. Continued participation in the Promotion following any such changes and/or amendments shall constitute the Participant’s unconditional acknowledgment, understanding, agreement and acceptance of such changes in respect of the Terms and Conditions.

5.6 MRCSB reserves the right to use the names, addresses, photographs, information, and documents of the Participants and/or recipients as materials in advertisements and other form of publicity for the current and future marketing purposes from time to time without prior notice to the Participants and/or winners and the Participants and winners shall not claim ownership of the material. Participation of the Participants in the Promotion constitutes a consent to such use, without further notice, payment, or consideration.

5.7 MRCSB shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Promotion or the rewards given under this Promotion.

5.8 These terms and conditions shall prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Promotion.

5.9 MRCSB is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Promotion.

5.10 For any enquiries, please call MESRALINK at 1 300 22 8888.

5.11 The terms and conditions herein shall be governed by the laws of Malaysia. It is hereby agreed that any disputes arising from the terms and conditions shall be submitted to the jurisdiction of the courts of Malaysia.

6.0 Personal Data

6.1 By participating in the Promotion, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by MRCSB of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at: www.mymesra.com.my/pdpa and at https://www.setel.com/privacy