

PETRONAS DAGANGAN BERHAD
“FLASH REDEMPTION”
TERMS AND CONDITIONS

1.0 Organizer:

- 1.1 PETRONAS Dagangan Berhad (“PDB”) is the organiser of this PETRONAS “Flash Redemption” (“Campaign”).
- 1.2 The following terms and conditions apply in respect of this Campaign. By participating in this Campaign, you agree to be bound by these terms and conditions, including any term which may have been amended from time to time, without limitation or qualification.

2.0 Eligibility:

- 2.1 This Campaign is open to customers who fulfil ALL the requirements below:
 - (a) Registered and active PETRONAS Mesra Card members who either have physical Mesra Card and/or virtual Mesra Cards on the Setel Mobile Application (“Setel App”); and
 - (b) Customers holding Malaysian citizenship; and
 - (c) Customers aged eighteen (18) and above.

Customers who fulfill all the requirements shall be hereinafter referred to as “Participant” or “Participants”.

3.0 Campaign Period:

- 3.1 Flash Redemption Campaign will be conducted from **28 April 2026 to 30 April 2026**(“Campaign Period”), both dates inclusive.
- 3.2 Redemption period according to date, in order for Participant(s) to redeem for the Flash Redemption deal(s) as per the table below (“Redemption Period”):

Redemption Period by date
28 April 2026 to 30 April 2026

4.0 Campaign Mechanics:

- 4.1 To redeem deal(s) for the Flash Redemption Campaign, Participant(s) is required to link and activate Mesra card number in Setel app before the campaign start and make a successful redemption from the offered deal listing in Mesra Rewards redemption website at <https://www.setel.com/mesrarewards> and/or in the Setel app under Flash Redemption catalogue.

- 4.3 Once the voucher sold out PDB will not replenish the voucher in daily basis, subject to PDB decision.

5.0 Redemption of Points for Mesra Rewards Vouchers and Offers:

- 5.1. Customers must have sufficient Mesra Points in their Setel account to redeem a reward.
- 5.2. Insufficient points may result in a failed redemption attempt.
- 5.3. Customer is allowed to redeem Mesra Rewards using Mesra points only or with the combination of Mesra Points and funds from their Setel wallet.
- 5.4. Customers can choose the desired proportion of Mesra Points and Setel wallet funds to be used for the redemption.
- 5.5. Mesra Rewards cannot be redeemed solely using Setel Wallet funds.
- 5.6. Minimum points requirements vary for each deal and offer.
- 5.7. Deducted Mesra points and Setel Wallet funds are non-refundable.

6.0 Miscellaneous:

- 6.1 PDB reserves the right at any time at its absolute discretion, without prior notice, to substitute any of the deal(s) with other items of similar or higher value.
- 6.2 PDB reserves the right to choose the specifications of the deal(s) and PDB's decision on this matter is final.
- 6.3 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all the terms and conditions herein contained and agree that the decisions of PDB regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.
- 6.4 PDB reserves the right to cancel, shorten, extend, suspend, or terminate the Campaign at any time prior to the expiry of the Campaign Period without prior notice to Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from PDB for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. PDB also reserves the right to amend, modify, delete, or change any of the terms and conditions herein contained at any time at its absolute discretion without prior notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute the Participant(s) unconditional acknowledgment, understanding, agreement and acceptance of such changes in respect of the Terms and conditions
- 6.5 PDB shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants and/or any party

resulting from or arising out of or in connection with this Campaign or the deal(s) given under this Campaign.

- 6.6 These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.
- 6.7 PDB is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Campaign.
- 6.8 For any enquiries, please call MESRALINK at 1 300 22 8888.

7.0 Personal Data

- 7.1 By participating in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by PDB of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.mymesra.com.my/pdpa