

TERMS AND CONDITIONS OF THE “RAMADAN RAYA E-DUIT RAYA ON SETEL”

1.0 Campaign Description

PETRONAS Dagangan Berhad (“PDB”) is the organiser of the “Ramadan Raya 2021 Campaign” (“Campaign”). The Campaign provides customers with the following offers at participating PETRONAS stations:

Top up minimum of RM100 on the Setel app, customers will be eligible to receive an e-voucher of RM2 each (E-duit Raya) in Setel credits for future purchases on the app. There are only 45,152 E-duit Raya available on a first come first serve basis.

The Offer above is collectively referred to as “The Offer”

2.0 Eligibility

2.1 This Campaign is open to all customers (“Customer”) subject to the following Terms and Conditions.

3.0 Campaign Period

3.1 This Campaign runs from the **29th April 2021** to **12th May 2021** (both dates inclusive)

3.2 Customers will be notified of the Campaign via digital efforts such as PETRONAS Brands social media, Setel in-app push and MyMesra website during the Campaign Period.

4.0 Campaign Mechanics

4.1 Customer will need to top-up a minimum of RM100 worth of credit on Setel App.

4.2 Customer will automatically be credited with RM2 after Top-Up and receive a message confirmation in the Setel app Inbox on the E-duit Raya.

4.3 Redemption of the RM2 e-voucher is valid for up to 7 calendar days since being credited into customer’s Setel wallet.

4.4 (1) One customer is eligible for only (1) one E-duit Raya for the entire Campaign period

4.5 The offer is only valid during the Campaign Period.

4.6 The offer is on a first come first serve basis, valid while stocks last.

5.0 Additional conditions

5.1 For every minimum top-up of RM100 in a single top-up transaction, customers will receive only one (1) RM2 e-voucher of Setel credit. If customers top-up RM200 in a single top-up transaction, they will still be entitled to only one (1) e-voucher only.

5.2 For clarity, total spending of RM200 in a single top-up transaction **DOES NOT** entitled for two (2) RM2 e-voucher of Setel credit.

5.3 Redemption of the RM2 Setel credits are limited to purchase made through the Setel app on fuel (PETRONAS Primax 95 *with* Pro-Drive, PETRONAS Primax 97 *with* Pro-Race or PETRONAS Dynamic Diesel) or items in Kedai Mesra except cigarettes, prepaid top-up, Touch & Go and e-pay transaction.

5.4 In the event that fraud [relating to the E-duit Raya] is detected, PDB and/or its affiliate reserves the right to withdraw the RM2 E-duit Raya that has been credited into such Customer's Setel app wallet.

6.0 Miscellaneous

6.1 PDB reserves the right at any time, at its absolute discretion and without prior notice, to substitute any of the offer with other items of similar or higher value.

6.2 PDB, its employees, its holding, subsidiary or affiliate companies, employees of the PETRONAS group of companies, and PETRONAS station dealers and participating partners shall not be liable to the Customer(s) or any other party for any loss or damage of whatsoever nature suffered by Customer(s) as a result of participation or non-participation in the Campaign or as a result of any act or omission on the part of PDB in connection with this Campaign.

6.3 By participating in the campaign the Customer(s) shall be deemed to have unconditionally accepted all the Terms and Conditions of this Campaign and the Customer(s) further: (i) agree to co-operate and comply with all of PDB's reasonable requests in connection with the Campaign; (ii) agree to the disclosure of, storage of, processing of and use of his personal details by PDB, its affiliates and its relevant service providers for the purpose of the organizing, promoting and conducting the Campaign; (iii) agree to the use of their names and photographs to be used for the purpose of organising, promoting and conducting the Campaign; and (iv) consent to receiving promotional, marketing and other publicity information from PDB and its affiliates from time to time.

6.4 The Terms and Conditions herein contained shall prevail over any provisions or representations contained in any brochure or other promotional materials advertised in respect of and/or pursuant to this Campaign.

6.5 PDB reserves the absolute right at any time without assigning any reasons to alter, modify, change or vary this Campaign's Terms and Conditions contained herein, wholly or in part at its absolute discretion. The Customer(s) may view the updated Campaign's Terms and Conditions at www.mymesra.com website.

6.6 PDB reserves the right to cancel, shorten, extend, suspend or terminate the Campaign at any time prior to the expiry of the Campaign Period without prior notice. For avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Customer(s) to claim any compensation from PDB for any and all losses or damages suffered or incurred by the Customer(s) as a result of the said cancellation, extension, suspension or termination.

6.7 PDB, its employees, its holding, subsidiary or affiliates companies, employees of the PETRONAS group of companies, and PETRONAS station dealers and participating partners shall not be liable for any default due to any act of natural calamities, war, riot, strike, lock out, industrial action, fire, flood, drought, storm or any event beyond their reasonable control.

6.8 Any failure by PDB in enforcing any of this Campaign's Terms and Conditions in any instance(s) does not constitute a waiver of such Terms and/or Conditions.

6.9 For any further enquiries on the Campaign's Terms and Conditions, please contact us at MESRALINK at **1 300 22 8888**.

