

PETRONAS DAGANGAN BERHAD

“SETEL-MESRA BONANZA”

TERMS AND CONDITIONS

1.0 Organizer:

- 1.1 PETRONAS Dagangan Berhad (“PDB”) is the organiser of this **PETRONAS “SETEL-MESRA BONANZA”** (“Campaign”).
- 1.2 The following terms and conditions apply in respect of this Campaign. By participating in this Campaign, you agree to be bound by these terms and conditions, including any term which may have been amended from time to time, without limitation or qualification.

2.0 Eligibility:

- 2.1 This Campaign is open to customers who fulfill ALL the below requirements:
 - (a) Registered and active PETRONAS Mesra Card members who either have physical Mesra Cards and/or virtual Mesra Cards on the Setel Mobile Application (“Setel App”); and
 - (b) Customers holding Malaysian citizenship; and
 - (c) Customers aged eighteen (18) and above.

Customers who fulfill all the aforementioned requirements shall be hereinafter referred to as “Participant” or “Participants”.

- 2.2 The following persons are NOT ELIGIBLE to participate in the Campaign:
 - (a) Permanent/Contract employees of the PETRONAS Group of companies, including PDB, Setel Ventures Sdn Bhd and their immediate family members, specifically their respective fathers, mothers, spouses and children;
 - (b) PETRONAS Station dealers, Crew PETRONAS and their immediate family members, specifically their respective fathers, mothers, spouses and children; and
 - (c) Employees of advertising and promotional agencies for PDB and their immediate family members, specifically their respective fathers, mothers, spouses, and children.

- 2.3 In the event a Participant is found to be ineligible at any point of time during or after the Campaign Period as stated below, PDB reserves the right, at its sole discretion, to disqualify the said Participant and to cancel/withdraw/recall any prize won by the Participant. If the said Participant has used or enjoyed the prize, the Participant agrees and undertakes to indemnify PDB for the costs of

such prize and PDB shall have the right to initiate any action it deems necessary against the said Participant.

3.0 Campaign Prizes:

The prizes are as follows:

GRAND PRIZE(S)

Cash RM 50,000 x 2 winners

WEEKLY FIRST PRIZE(S)

Cash RM 3,000 (10 winners x 9 weeks)

WEEKLY SECOND PRIZE(S)

RM 50 worth of Setel credit (100 winners x 9 weeks)

4.0 Campaign Period:

4.1 Unless otherwise notified by PDB, the Campaign will be conducted from **15 August 2020 to 15 October 2020** ("Campaign Period"), both dates inclusive.

4.2 Spend period according to date, in order for Participant(s) to qualify for the weekly first prize(s) and weekly second prize(s) are as per the table below ("Weekly Spend Period"):

Week no.	Spend Period by date
1	15 August 2020 - 21 August 2020
2	22 August 2020 - 28 August 2020
3	29 August 2020 - 4 September 2020
4	5 September 2020 – 11 September 2020
5	12 September 2020 – 18 September 2020
6	19 September 2020 – 25 September 2020
7	26 September 2020 – 2 October 2020
8	3 October 2020 – 9 October 2020
9	10 October 2020 – 15 October 2020

4.3 Spend period to qualify for Grand Prize: 15 August – 15 October 2020

5.0 Campaign Mechanics:

5.1 To be eligible for the Campaign, Participants are required to make purchases:

5.1.1 Using the physical Mesra Card

Participant(s) are required to swipe their Mesra Card successfully when making payment via cash, credit card, debit card or PETRONAS Gift Card(s) (except SmartPay card) to participate in the Campaign.

5.1.2 Using the Setel App

5.1.2.1 PETRONAS station with Setel

Participant(s) must successfully link their Mesra Card to the Setel App and make payment using the Setel App to participate in the Campaign.

5.1.2.2 PETRONAS station with Setel

For Kedai Mesra purchases, Participant(s) must successfully link their Mesra Card to the Setel App and submit their receipt(s) on the Setel App within seven (7) days from date of transaction(s) to participate in the Campaign.

5.1.2.3 PETRONAS station without Setel

Participant(s) must successfully link their Mesra Card to the Setel App and swipe their Mesra Card successfully when making payment using cash, credit card, debit card, or PETRONAS Gift Card(s) (except SmartPay) to participate in the Campaign.

5.1.2.4 PETRONAS station without Setel

Participant(s) must successfully link their Mesra Card to the Setel App and should only submit their receipt(s) via the Setel App IF they did not swipe their Mesra Card during payment, to participate in the Campaign.

Weekly First Prizes and Second Prizes:

- a) Spend RM30 and above in a single receipt on PETRONAS PRIMAX97 or PETRONAS PRIMAX95 or DYNAMIC Diesel or DYNAMIC Diesel EURO 5 ("Fuel") or items from Kedai Mesra, except cigarettes, prepaid top-ups, Touch N' Go and ePay ("Items") at any PETRONAS stations via the Setel App within the spend period specified in item 4.2 to get five (5) entries to be in the running for the weekly first and second prizes. For payments made other than via the Setel App (cash, credit or debit Card, PETRONAS Gift Card), Participants will be granted one (1) entry for every RM30 spent. Examples are as below:

<i>Exam ple</i>	<i>Purchase amount</i>	<i>Transactio n date</i>	<i>Prize spend period</i>	<i>Payment with Setel</i>	<i>Payment with cash, credit card, debit card, PETRONAS Gift card with Mesra Card swipe</i>
1	RM30	20/08/20	Week 1 (15– 21 Aug 20)	5 entries	1 entry
2	RM60	5/09/20	Week 4 (5 – 11 Sep 20)	10 entries	2 entries
3	RM100	6/10/20	Week 8 (3 – 9 Oct 20)	15 entries	3 entries

Grand Prize

- a) All entries recorded throughout the Campaign Period that meets the Weekly First and Second prizes criteria together with its respective number of entries will be included in the Grand Prize Draw at the end of the Campaign Period.

Example 4: Participant in Example 1, 2 and 3 will all qualify for the Grand Prize draw with the corresponding number of entries accordingly

- b) Winners for the Grand Prize will be drawn once the Campaign Period has ended.

5.2 Participants are required to ensure that the Mesra Card used to participate in the Campaign is registered under their own name with a valid NRIC number. Participants who do not meet these requirements will be disqualified and will not be eligible to be in the running for the Campaign Prizes.

5.3 At the end of the Campaign Period, nine hundred and ninety-two (992) winners will be selected by PDB via a computerized selection system, witnessed by the appointed authorized auditor. PDB's decision on all matters relating to this Campaign (including the selection of winners) shall be final and binding. No enquiries on winners' selection will be entertained.

5.4 The winners will be contacted by PDB and verification will be conducted to qualify them to win their prizes.

5.5 Each Participant will only be entitled to win one (1) prize throughout the Campaign Period.

6.0 Manual receipt submissions for uncaptured transaction via the Setel App/Over the counter at PETRONAS Stations

6.1 During the Campaign Period, in the event of non-capture of the Participants' transactions when swiping their Mesra Card for their purchases or in the event Participant(s) perform a manual receipt claim via the Setel App, PDB and Setel

will on a best effort basis process the transactions to enable the Participants to be eligible to be in the running for the Campaign Prizes.

- 6.2 All submissions of uncaptured transactions to station operators where the purchases were made must be done within a maximum of 48 hours after the said transaction date or if via the Setel App within seven (7) calendar days from the transaction date. Only one (1) submission per transaction is allowed. ☹
- 6.3 PDB has the right to further exclude any entries in relation to this submission method for the Campaign prizes draw without prior notice.

7.0 Physical Mesra Card Replacement Entries

- 7.1 If, during the Campaign Period, Participant(s) swipe their existing Mesra Card for their purchase amount, but the Mesra Card was subsequently reported lost by the Participant(s), PDB will on a best effort basis ensure that the transactions from the reported lost/replaced Mesra Card are included and are eligible to be in the running for the grand prize, weekly first prize and second prize, provided that the Participant(s) directly reports the loss of the old Mesra Card to MESRALINK at 1300-22-8888 and that the new Mesra Card has been registered by the Participant(s) within 48 hours from the time the old Mesra Card was reported as lost.

8.0 Miscellaneous:

- 8.1 The winners will be announced via PDB's website at www.mymesra.com.my.
- 8.2 Cash prizes will be credited directly to the respective winners' bank accounts within three (3) months upon notification of winners on PDB's website or through any other means as notified by PDB. The winners will be required to fill in a declaration form. In the event of delay with regard to the fulfillment of prize(s), PDB will communicate this to the winners.
- 8.3 The weekly second prize(s) will be in the form of Setel voucher(s) worth RM50 and will be sent to the winners' email addresses and/or Setel App inbox within three (3) months upon notification of winners on PDB's website or through any other means as notified by PDB. In the event of delay with regard to the fulfillment of prize(s), PDB will communicate this to the winners.
- 8.4 The winner is required to claim the voucher code within the validity period which is stated in the winner letter via email and/or the Setel App inbox. In the event the winner claims the voucher beyond the validity period, PDB will not extend or replace the voucher.
- 8.5 PDB may choose to contact the potential winner(s) via phone (through the telephone number of the winner(s) as per registered in the Mesra Card's

application form) or SMS or any other form of communication as PDB deems suitable.

- 8.6 In the event that PDB opts to contact the potential winner(s) by phone and is unable to get through to the the potential winner(s) due to any reason whatsoever such as the call being out of coverage, unanswered or out of service, PDB will then make another two (2) attempts to contact the potential winner(s) within four (4) hours. Where such attempts are unsuccessful, PDB hereby reserves the right to select the next potential winner where the same process of selecting the winner will be repeated until a winner is identified.
- 8.7 All winners shall be bound by further terms and conditions as determined by PDB at its sole discretion.
- 8.8 All prizes must be claimed by the winners within six (6) months from the date of publication of the winners' names mentioned in **Item 8.1** above. Non-cash prizes are not exchangeable for cash or any other items or packages. Winners are not allowed to claim for the prizes after the period of time stated in this clause.
- 8.9 PDB reserves the right at any time at its absolute discretion, without prior notice, to substitute any of the prizes with other items of similar or higher value.
- 8.10 PDB reserves the right to choose the specifications of the prizes and PDB's decision on this matter is final.
- 8.11 All costs, fees and/or expenses incurred or to be incurred by the winners in relation to the Campaign and/ or claim of the prizes, which shall include but not be limited to the cost of transportations, accommodation, meals, personal costs and/or other costs, are the sole responsibility of the winners.
- 8.12 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all of the terms and conditions herein contained and agree that the decisions of PDB regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.
- 8.13 Non-compliance by the Participants and/or winners with any of the terms and conditions herein contained shall entitle PDB to disqualify any entry and/or revoke any prizes awarded.
- 8.14 PDB reserves the right to cancel, shorten, extend, suspend, or terminate the Campaign at any time prior to the expiry of the Campaign Period without prior notice to Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from PDB for any and all losses or damages suffered or incurred

by the Participants as a result of the said cancellation, extension, suspension or termination. PDB also reserves the right to amend, modify, delete, or change any of the terms and conditions herein contained at any time at its absolute discretion without prior notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute the Participant(s) unconditional acknowledgment, understanding, agreement and acceptance of such changes in respect of the Terms and conditions

- 8.15 PDB reserves the right to use the names, addresses, photographs, information and documents of the Participants and/or winners as materials in advertisements and other form of publicity for the current and future marketing purposes from time to time without prior notice to the Participants and/or winners and the Participants and winners shall not claim ownership of the material. Participation of the Participants in the Campaign constitutes their consent to such use, without further notice, payment, or consideration.
- 8.16 PDB shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Campaign or the Prizes given under this Campaign.
- 8.17 These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.
- 8.18 PDB is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Campaign.
- 8.19 For any enquiries, please call MESRALINK at 1 300 22 8888.

9.0 Personal Data

- 9.1 By participating in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by PDB of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.mymesra.com.my/pdpa