

TERMS AND CONDITIONS OF THE “Chinese New Year Campaign 2021” AT PETRONAS STATIONS

1.0 Campaign Description

PETRONAS Dagangan Berhad (“PDB”) is the organiser of the “Chinese New Year 2021 Campaign”. The Campaign provides customers with the following offers at participating PETRONAS stations:

Spend minimum of RM30 for PETRONAS Primax 95 with Pro-Drive or PETRONAS Primax 97 with Pro-Race, customers will be eligible to receive e-vouchers of RM1 (Chinese New Year Ang Pao) for purchases at Kedai Mesra during the Campaign Period. Only 80,000 e-vouchers to be available for redemption on a first come first serve basis.

2.0 Eligibility

2.1 This Campaign is open to all customers at participating PETRONAS stations (“Customer”) subject to the following Terms and Conditions.

3.0 Campaign Period

3.1 This Campaign runs from the **10th of February 2021** to **28th of February 2021** (both dates inclusive).

3.2 Customers will be notified of the Campaign via digital efforts such as PETRONAS Brands social media, radio credit mention and MyMesra website during the Campaign Period.

4.0 Campaign Mechanics

4.1 Customer need to purchase a minimum RM30 for PETRONAS Primax 95 with Pro-Drive or PETRONAS Primax 97 with Pro-Race at the PETRONAS stations.

4.2 Customer to scan the QR code at the station and will be directed to the Love Local website to collect the special code (<https://lovelocal.com.my/>).

4.3 On Love Local website, customer will have to select the RM1 off for purchases at Kedai Mesra. Next, the customer will be directed to the Pay’s Gift voucher landing pages (<https://privilege.paysgift.com/>).

4.4 Through the Pay’s Gift voucher landing page, customer needs to fill up the form and key in the special code to redeem the RM1 e-vouchers for purchases at Kedai Mesra.

4.5 The customer will receive real-time SMS which contains the RM1 Cash e-Voucher for Kedai Mesra. The e-Voucher can be redeemed in Kedai Mesra for Kedai Mesra products.

4.6 The RM1 Cash e-Voucher for Kedai Mesra is valid up to 7 days only from the date of issuance.

4.7 The offer is only valid during the Campaign Period.

5.0 Additional conditions

- 5.1 Only customers who purchased minimum of RM30 for PETRONAS Primax 95 with Pro-Drive or PETRONAS Primax 97 with Pro-Race are entitled to redeem the RM1 e-Voucher for Kedai Mesra items except for cigarettes, prepaid top-up, Touch & Go and e-pay transaction. Purchase of diesel and/or NGV is not entitled to the RM1 e-voucher.
- 5.2 For every minimum spending of RM30 in a single receipt, customers will receive only one (1) RM1 Cash e-Voucher for Kedai Mesra. If customers spend RM60 in a single receipt, they will still be entitled to only one (1) e-voucher only.
- 5.3 For clarity, total spending of RM60 in a single receipt **DOES NOT** entitled for two (2) RM1 Cash e-Voucher for Kedai Mesra.
- 5.4 Only minimum purchase of RM30 by Cash, Debit/Credit card and Setel application are eligible to redeem the RM1 e-Voucher for Kedai Mesra. Payment through SmartPay is not allowed to participate in this Campaign.
- 5.5 Redemption of RM1 Cash e-Voucher for Kedai Mesra are limited to items in Kedai Mesra except cigarettes, prepaid top-up, Touch & Go and e-pay transaction.
- 5.6 Redemption of RM1 Cash e-Voucher for Kedai Mesra is not valid for petrol, diesel and NGV.
- 5.7 If the items used to redeem are below than RM1, customer will not receive any balance or return from the amount of redemption. All items that are less than RM1 is considered RM1.

6.0 Miscellaneous

- 6.1 Or PDB reserves the right at any time, at its absolute discretion and without prior notice, to substitute any of the Offer with other items of similar or higher value.
- 6.2 PDB, its employees, its holding, subsidiary or affiliate companies, employees of the PETRONAS group of companies, and PETRONAS station dealers and participating partners shall not be liable to the Customer(s) or any other party for any loss or damage of whatsoever nature suffered by Customer(s) as a result of participation or non-participation in the Campaign or as a result of any act or omission on the part of PDB in connection with this Campaign.
- 6.3 By participating in the campaign the Customer(s) shall be deemed to have unconditionally accepted all the Terms and Conditions of this Campaign and the Customer(s) further: (i) agree to co-operate and comply with all of PDB's reasonable requests in connection with the Campaign; (ii) agree to the disclosure of, storage of, processing of and use of his personal details by PDB and its relevant service providers for the purpose of the organizing, promoting and conducting the Campaign; (iii) agree to the use of their names and photographs to be used for the purpose of organising, promoting and conducting the Campaign; and (iv) consent to receiving promotional, marketing and other publicity information from PDB from time to time.
- 6.4 The Terms and Conditions herein contained shall prevail over any provisions or representations contained in any brochure or other promotional materials advertised in respect of and/or pursuant to this Campaign.
- 6.5 PDB reserves the absolute right at any time without assigning any reasons to alter, modify, change or vary this Campaign's Terms and Conditions contained herein, wholly

or in part at its absolute discretion. The Eligible Customer(s) may view the updated Campaign's Terms and Conditions at www.mymesra.com website.

- 6.6 PDB reserves the right to cancel, shorten, extend, suspend or terminate the Campaign at any time prior to the expiry of the Campaign Period without prior notice. For avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Eligible Customer(s) to claim any compensation from PDB for any and all losses or damages suffered or incurred by the Eligible Customer(s) as a result of the said cancellation, extension, suspension or termination.
- 6.7 PDB, its employees, its holding, subsidiary or affiliates companies, employees of the PETRONAS group of companies, and PETRONAS station dealers and participating partners shall not be liable for any default due to any act of natural calamities, war, riot, strike, lock out, industrial action, fire, flood, drought, storm or any event beyond their reasonable control.
- 6.8 Any failure by PDB in enforcing any of this Campaign's Terms and Conditions in any instance(s) does not constitute a waiver of such Terms and/or Conditions.
- 6.9 For any further enquiries on the Campaign's Terms and Conditions, please contact us at MESRALINK at **1 300 22 8888**.